

## HOTEL KARAE Terms of Use

In order to ensure the public nature and safety of this hotel, we ask all guests to abide by the following rules based on article 10 of the Hotel Terms and Conditions.

1. Please do not use heating or cooking fires, or bring your own irons, etc. in the rooms.
2. The hotel is a non-smoking hotel. Please smoke only in designated areas. Please do not smoke or do anything else that may cause a fire.
3. Please do not bring the following items into the lobby or guest rooms.
  1. Animals and birds (pets).
  2. Items that emit a significant odor.
  3. Explosives, volatile oils, and other materials that are easily ignited or flammable.  
Firearms and edged weapons that are not lawfully possessed.
4. Do not engage in gambling, disturbing the public morals, or any other behavior that may cause inconvenience to other guests at the hotel.
5. Do not show visitors to the rooms.
6. Please do not use the guest rooms or lobby for any purpose other than accommodation, such as as an office, business office, exhibition room, or as a filming location for commercial videos.
7. Do not distribute advertising materials to other guests at the hotel.
8. Dormitory room guests are not allowed to eat or drink in the room.
9. If the identity of the owner of a lost or forgotten laundry item is known, we will contact the owner. However, if the owner of the item is not known, the item will be disposed of according to the procedures prescribed by the hotel.
10. We are unable to accept items such as art and antiques.
11. Please do not display anything at the window that may damage the appearance of the hotel.
12. Valuables such as cash, passports, etc. are not allowed to be left at the front desk during your stay.
13. Requests for Facilities and Items of this hotel building.
  1. Do not use the products for any other purpose.
  2. Please do not take them outside the hotel.
  3. Please do not modify or move items to other locations.
14. Please do not use the rooms for any purpose other than accommodation.
15. In the following cases you will be refused entry to the hotel and will be asked to leave the immediately.
  1. When violence, threats, extortion, intimidating unreasonable demands, or similar acts are recognized.
  2. When it is recognized that the person using the hotel has difficulty in securing his or her own safety due to physical or mental weakness, drugs, loss of self control due to alcohol consumption, etc., or that the person may cause danger, fear, or anxiety to other guests.
  3. Loud voices, singing, boisterous behavior, or any other behavior that causes disgust or annoyance to others in the hotel or guest rooms, or gambling or any other behavior that is offensive to public order and morals.
16. In the following cases, you will be charged separately from the accommodation fee.
  1. In the event of damage to hotel equipment, theft, etc.
  2. In the event that special cleaning or repairs beyond the normal use of the hotel are required due to eating, drinking, vomiting, blood, bodily fluids, dirt, etc.

3. If smoking is found in the hotel.
  4. If you bring your pet into the hotel.
17. In the case of consecutive stays, rooms will be cleaned between 10:00 a.m. and 3:00 p.m. Even if there is an all-day privacy sign (no entry sign), we will enter the room for security reasons every third day of the stay and clean the room for hygiene reasons.

## Request

Our hotel is committed to the environment (CO2 reduction obligation), and we would appreciate your cooperation with the following.

- Please let us know if you do not need to have your room cleaned during your stay.
- Please let us know if there is anything you do not need when we clean your room for consecutive nights.
- Rooms will not be cleaned during your stay if you are staying for one night.
- If you are staying for more than one week, cleaning is limited to two times per week. After the third cleaning, an additional fee will be charged.